



“Technology that works from people who care”

CRS SUPPORT AGREEMENTS SAVE YOU MONEY



5621 Elmwood Avenue
Indianapolis, Indiana 46203
317-780-7500
kenb@crs-inc.com

Extensive Parts and Support Capability To Keep Your System Running



With a CRS support agreement in place, you won't hesitate to ask for help because you have prepaid for it with convenient low monthly payments. You automatically become a member of our VCP – Valued Customer Program and the relationship will be more friendly and open for both sides.

At CRS, we have Microsoft Certified Developers with knowledge and experience in handling the integration and troubleshooting of MS issues as they relate to our applications. Your system will be running smoothly because of telephone and on site support backed up by software, cell phones, trucks, and a broad company infrastructure. As a support agreement customer you will receive first priority for parts, back up equipment, and response. As part of our new support agreement you will automatically receive a 30% discount on any extraordinary services such as an emergency after hours call.

SATURDAYS WHEN YOU NEED US!

Unique to the industry and all of our competitors, CRS offers Saturday service during 8-5 as part of our standard agreement. We believe that retailers and particularly our foodservice customers need us on the weekend.

Of course, we are always available 24x7 in the event of an emergency situation arising late at night or on Sunday and if you are a Support Agreement customer—there is no charge for the call—we want your system running.

Budgeting Made Easy

At CRS, we know that the last thing you need in any month is that large unexpected repair bill when your POS system goes down. A typical repair bill for a non-support agreement customer might be several hundred dollars while the agreement option allows you to pay the same low amount each month. It's so easy—we automatically deduct the same amount from your checking account each month and there is only a 1% handling fee involved.

What our customers have to say about CRS

“Whenever I call CRS, they are always quick to respond—I think they get here faster than the police”—Howard Schorr D&S Liquors

“It has been a pleasure working with a company that has such high standards—and does always treat the customer fairly.” —Marge Beasley Bloomington Hospital

“Your people have always been there for us and I'm happy to recommend your company”—Keith Molter Purdue University



CRS, a company built on the pride, integrity and dedication of its employees. Thirty years of service and support by some of the most professional technicians anywhere continues to fuel our growth.