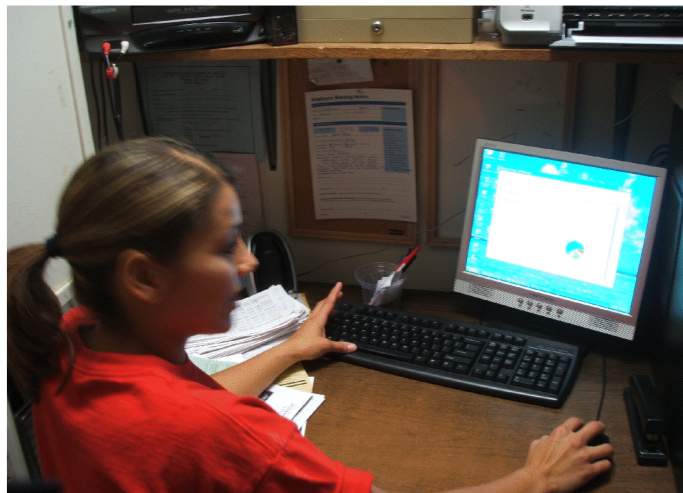


# Trafalgar Dairy Queen

Rhonda Lanahan is not new to the Dairy Queen business even though she is a fairly new owner of her own Dairy Queen in Trafalgar Indiana. She literally has worked at a Dairy Queen since her high school days. Responding to a CRS mail out and a demo at the state DQ show, Rhonda recently, CRS installed a three terminal Posiflex/Maitre'D POS system connected to a three screen QSR video display. Additionally, the entire network is running on Windows XP connected to a high speed internet. Mercury Payment Systems provides the integrated credit card processing.



“Even though our new Maitre'D system has been installed less than a month, I feel like I am in heaven now. I just love it.”



“This process (payroll) would usually take about an hour for every payroll (every two weeks) and now, I just print out a report and everything is there neatly organized.”



“While it is so easy to ring up orders and train new people (a new employee told me that you'd have to be an idiot to not be able to run this system), I think the most significant advantage that I have realized is the accuracy involved.”



“A big part of the system is the kitchen video preparation system which cuts down on the yelling and speeds up the ability to get the order made. I already mentioned the accuracy associated with the screens versus the old tickets.”

“Based upon my experience, I cannot imagine how the combination of Maitre'D and CRS would not make any DQ operator's life so much easier. I like to talk to everyone about it so any prospective customer is free to call me.”

Rhonda Lanahan — owner