

## Daddy Jack's

Indianapolis, Indiana

Longtime customer Daddy Jack's has been using Squirrel POS systems since 1995.

Located on the north side of Indianapolis, Daddy Jack's is known for being a favorite spot for food, fun, and friends. Five different concepts in a single location – including Daddy Jack's, Kona Jack's Fish Market & Sushi Bar, and Après Jack's – show the versatility that Squirrel POS systems have to offer. Jim Thompson, owner of Daddy Jack's, says, "With 11 workstations and 5 kitchen printers, our Squirrel system is very robust and helps keep our operations running smoothly."



Cindy Everroad,  
Day Bar Manager



### EASILY MANAGING MULTIPLE MENUS ACROSS THE ENTIRE OPERATION

Cindy Everroad, the Day Bar Manager, describes the Squirrel system's flexibility as essential to managing five concepts under one roof. Having a unified system that can maintain five different menus with "Count Down" counters for each of the restaurant's hot moving items is just one of the valuable features relied upon to improve operations. According to Cindy, "With one Squirrel system, we can ensure dishes are ordered and prepared accurately across our entire operation."

### INCREASING EFFICIENCY IN THE KITCHEN AND BAR

Highly appreciated by the Daddy Jack's team is the ability to group same menu items together for the printed kitchen requisition, allowing for faster food preparation. This feature is especially helpful for Kona Jack's Fish Market & Sushi Bar when different types of sushi are ordered to be split amongst a table. The sushi can be prepared in a timed sequence, which improves the efficiency of the kitchen and provides a better dining experience for customers.

Also speeding service is the ability for servers and bartenders to either reorder an entire previous round or select just one drink, a particularly useful feature in Après Jack's, the martini and cognac bar.



Jim Thompson, Owner

### CONTROLLING COSTS WITH VALUABLE REPORTING

Before implementing their Squirrel POS solution, Daddy Jack's used four different systems, all with different balancing and reporting schemes, which meant that a considerable amount of time was spent trying to reconcile various records, including credit card activity. The Squirrel system changed all this according to bookkeeper Donna Johnson, "I have saved at least an hour a day in bookkeeping time while gathering substantially more information than we ever had before." This information includes data on employee time and attendance, a crucial feature used throughout the facility and analyzed regularly by the management staff to control labor costs and produce payroll-ready information.

Daddy Jack's Restaurant, Kona Jack's Fish Market & Sushi Bar, and Après Jack's plan to continue using Squirrel's POS solutions since they address the unique challenges associated with operating multiple dining concepts in one location. With extensive experience using POS solutions from four other vendors, Marty Boyer, the Sushi Bar Manager, probably understands and appreciates the Squirrel system more than any other employee, "No other system can favorably compare with everything that Squirrel can do for us."

Cash Register Systems, Inc. (CRS) is a Squirrel Authorized Reseller and provides service and support for Daddy Jack's Restaurant, Kona Jack's Fish Market & Sushi Bar, and Après Jack's. CRS strives to meet the needs of today's businesses by combining the finest in quality, state-of-the-art technology with effective, caring customer support.