

Hollyhock hill

Well, you talk about history. Hollyhock Hill was first opened in Indianapolis in 1928, making it the second oldest restaurant in the city. Jay Snider joined the operation in 1958, and then purchased the business in 1992. A couple of years ago, Jay decided it was time to upgrade his manual customer ordering system and he invested in a Maitre'D POS system with three IBM SurePos terminals connected to remote printing devices. He is interconnected to a system server and accommodates credit card processing.



"With the Maitre'D system, nothing comes out of the kitchen or the bar unless it has been printed on the kitchen printer assuring the cooks that a record has been made."



"The transition (to Maitre'D timekeeping) has been successful and my accountant seems quite satisfied with the data provided by Maitre'D."



"I would certainly be remiss if I didn't comment on the excellent support I have received from everyone at CRS, but particularly Marty."



"There is no question that our previous manual system which allowed servers to handwrite orders and obtain food was full of opportunity for error—"

"Based upon my experience with CRS/Maitre'D, I would definitely recommend the combination to any table service operation seeking to improve their accuracy and control"

Jay Snider owner