



Jonathan Byrd's **CAFETERIA**

Dave White
CRS, Inc.
5621 Elmwood Avenue
Indianapolis, Indiana 46203

April 7, 2005

Dear Dave

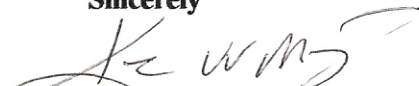
Just a quick note to thank you for all your help in getting the MaitreD system implemented throughout the Jonathan Byrd's operations. You have been there whenever you were needed and continue to work on our behalf. Your involvement is a big plus for our company and CRS.

When you suggested that the system would be easy for the employees to learn—well that is almost an understatement—it's really simple and fast. I'm guessing, but I would think that we can probably train a brand new cashier in less than 20 minutes on the operation of MaitreD. While our turnover is lower than the industry averages, training new employees in a shorter period of time reduces our expenses every time we hire a new cashier. The implementation of the video screens have been a big step in expediting drive-thru orders quickly and accurately. Our team in that area would wonder how we managed without them. The recent upgrade to the Mercury high speed credit network has been a major improvement over the dial up system we had in place for years. The integration of the credit function with the MaitreD terminal simply adds to the processing speed of the overall transaction which is now in the 5-6 second timeframe.

While there have been a few bumps along the way, you and CRS have worked to resolve issues in a timely manner. As you are aware, the selection of your company and MaitreD was made after a very critical analysis of several leading systems on the marketplace including our previous vendor. I am quite satisfied that I made the best choice. As we expand our catering business, CRS and MaitreD will definitely be part of any future Jonathan Byrd's food service operations.

Should any of your prospective customers want to stop in and observe MaitreD in action, they are more than welcome—of course, they'll need to buy lunch to get the full effect. Thanks again and I look forward to a long lasting relationship.

Sincerely



Kevin Manship