



# Maitre'D®

## Software Suite

Software solutions for the Hospitality industry

Our Maitre'D series of software packages offer highly developed and fully integrated applications that can be personalized to suit specific restaurant management needs, whether it's for an individually owned restaurant or an international franchise. This innovative tool will provide invaluable data when it comes to making crucial business decisions.

Your investment in the Maitre'D system is backed up with reliability and committed expertise. We understand that to remain a leader in our industry, we must continuously provide customers with state-of-the-art software.

### Maitre'D POS

Fully integrated with the Back-Office application in real-time, Maitre'D POS provides each terminal with multiple functionalities for greater flexibility.

- Table Service & Floor Management
- Quick Service & Drive-thru
- Delivery & Dispatch
- Credit & Debit Card/IP Processing
- Wireless Handheld Solutions
- Bar/Nightclubs
- Screen appearance is customizable
- Flexible configuration of functionalities
- Several peripheral Interfaces
- Management functions
- Full redundancy features
- Frequent Diner
- Integration with web ordering systems



### Flexible.

Maitre'D allows you to configure screens per employee or function, including colors, menus, and language.

### Maitre'D DataBoard

The DataBoard is a web-based business monitoring tool that allows managers to access crucial information on their sales and/or costs at any time via the Internet. It also provides an alert function that sends customizable alerts in real time.

- Web-Based Business Monitoring Tool
- Real-Time Information
- Alerts
- Mobile Internet Ready
- Sales Comparison
- Configurable Reports



### Immediate.

Know what's going on in your restaurant in real-time even when you cannot be there.

### Maitre'D Back-Office

Finally a product that allows you to have a real sense of where business is going... every day.

The Maitre'D Back-Office Suite provides comprehensive sales reporting, inventory, and labor management functionality to business managers in real-time. The integration between the POS and the Back-Office units provides optimization of information analysis and brings considerable cost-savings. You will be delighted with the value provided by this feature-rich solution.

- Real-time Inventory Management
- Purchase Order Management
- Time & Attendance & Scheduling
- Accounting & Payroll Interfaces
- Gift Certificate & Loyalty programs
- Accounts Receivable
- Hotel Interface
- Flexible Reporting
- Configurable access to Corporate Intranet or Internet sites
- Online Help



**Intuitive.**

Maitre'D Back-Office is rich in features and user-friendly!

### Maitre'D e-Global

This application eases communication between Corporate Office and individual restaurants. Maitre'D e-Global sends daily data transfers that support the long-term efficiency of any restaurant chain.

Full integration with the Maitre'D Back-Office application creates a transparent line of communication between all members of your organization. e-Global is an ideal solution for any growing enterprise.

- Multi-Concept Management
- Centralized Database & Quality Control
- Broadcasting/Database management
- Global Reporting
- Off-site backup
- Flexible Communication Program

| All restaurants |            | 02-17-2003 | 02-19-2003 | Dial    | Dial % |
|-----------------|------------|------------|------------|---------|--------|
| Sales           | \$ 4627.89 | \$ 5995.47 | \$ 1105.58 | 28.71%  |        |
| Taxes           | \$ 567.54  | \$ 754.25  | \$ 186.69  | 32.80%  |        |
| Discounts       | \$ 563.77  | \$ 554.45  | \$ 0.00    | 0.00%   |        |
| Invoices        | 117        | 126        | 9          | 7.69%   |        |
| Clients         | 117        | 126        | 9          | 7.69%   |        |
| Tables          | 45         | 36         | -9         | -20.00% |        |
| Meals           | 324        | 450        | 126        | 38.89%  |        |
| Yards           | 0          | 0          | 0          | 0.00%   |        |
| Labor cost      | \$ 0.00    | \$ 0.00    | \$ 0.00    | 0.00%   |        |
| Food cost       | \$ 603.40  | \$ 1245.76 | \$ 642.36  | 51.60%  |        |
| Fin cost        | \$ 0.00    | \$ 0.00    | \$ 0.00    | 0.00%   |        |

**Powerful.**

Maitre'D e-Global is highly scalable and can streamline operations for any size business.

**Microsoft**  
**GOLD CERTIFIED**  
Partner